

QUARTER 4 DASHBOARD - YTD

SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES



15,041

REQUESTS FOR ASSISTANCE



4,459

TOTAL CASES CLOSED



95%

POSITIVE CASE OUTCOMES



\$15.1 mil

ECONOMIC BENEFIT TO CLIENTS



544

VETERAN



909

SENIOR



1,023

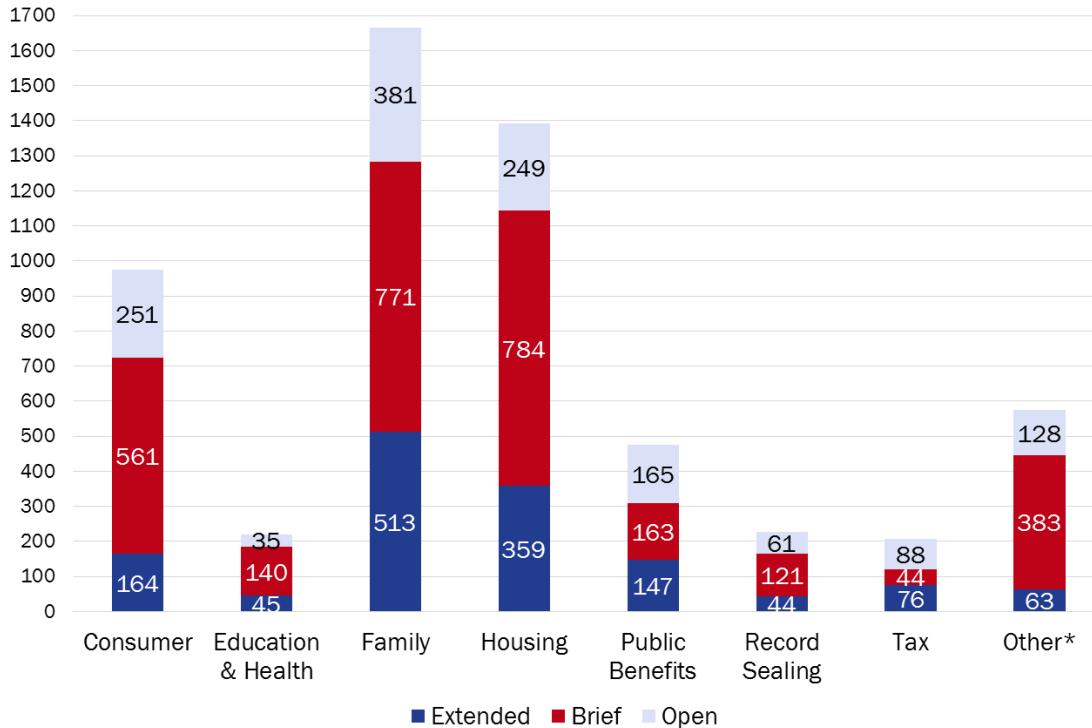
DV VICTIM



1,531

DISABLED

Case Totals



*Other refers to cases from probate, drivers license, immigration, and other case categories

PRO BONO WORK

184

volunteers
WORKED ON
CASES



961

NEW CASES
PLACED



1,161

TOTAL CASES
HANDLED



2,631

TOTAL PEOPLE
HELPED

OUTREACH



208
COMMUNITY
EVENTS

139
NEW PAGE
LIKES



316
NEW PAGE
FOLLOWERS



55
PRESS RELEASES

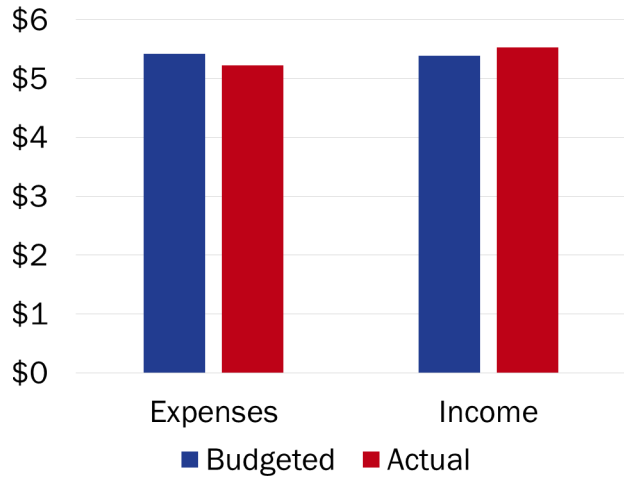
21%
E-NEWSLETTER
READ RATE



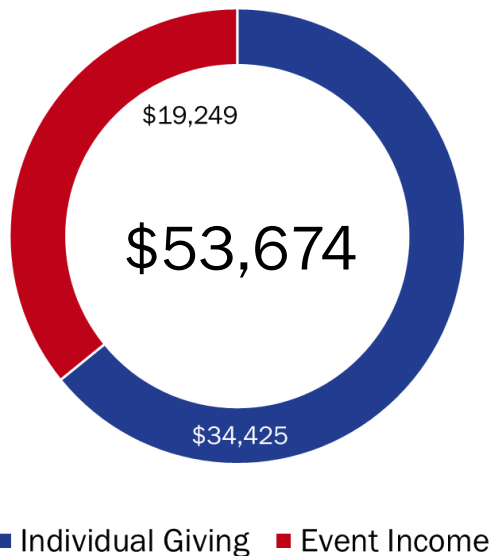
QUARTER 4 DASHBOARD - YTD

FINANCIAL UPDATE

Budget Snapshot



Dollars Raised



Note: "Dollars Raised" does not include unfulfilled pledges.

OUTCOMES REPORT



54
FORECLOSURES
PREVENTED

37
IMPROVED
SAFETY/HEALTH

154
EVICTIONS
PREVENTED

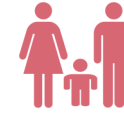
158
ESTATES
PLANNED



128
DEBT DISCHARGED
(BANKRUPTCY)

84
TAX RESOLUTIONS

123
PUBLIC BENEFITS
RESOLUTIONS



185
PROTECTION
ORDERS

199
CUSTODY
RESOLUTIONS

310
DIVORCES



48
IMMIGRATION
RESOLUTIONS

24
EDUCATION
RESOLUTIONS

37
CRIMINAL RECORD
RESOLUTIONS

CLIENT SPOTLIGHT

name:
Christopher Vincent

case type:
expungement

county:
Stark

outcome:
record sealed



"I'm trying to change my future in a good way. I see now that I have a fresh new start. I have opportunities that I can get through that. It hasn't come yet, but I at least know that when it does come up, I'm not gonna have anything stopping me."