

QUARTER 1 DASHBOARD - YTD

SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES



4,190

REQUESTS FOR ASSISTANCE



889

TOTAL CASES CLOSED



80%

POSITIVE CASE OUTCOMES



\$2.72 mil

ECONOMIC BENEFIT TO CLIENTS



100

VETERAN



159

SENIOR



266

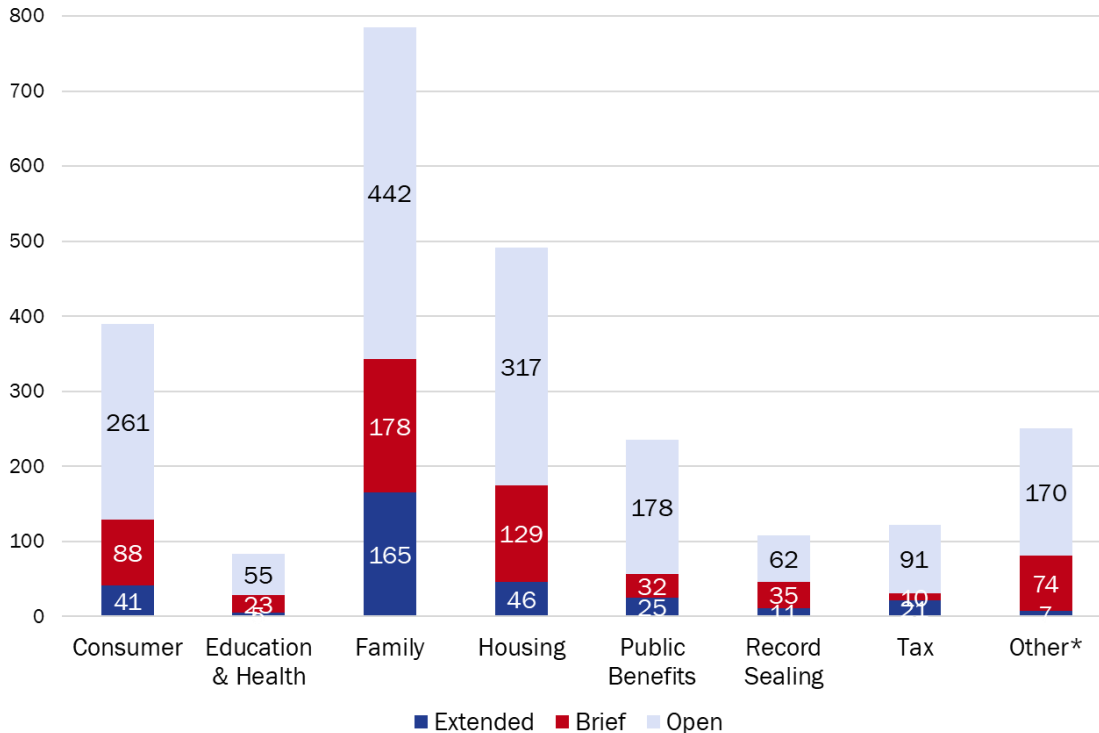
DV VICTIM



266

DISABLED

Case Totals



*Other refers to cases from probate, drivers license, immigration, and other case categories

PRO BONO WORK

98

volunteers
WORKED ON
CASES



198
NEW CASES
PLACED



268
TOTAL CASES
HANDLED



634
TOTAL PEOPLE
HELPED

OUTREACH



121
COMMUNITY
EVENTS

43
NEW PAGE
LIKES



43
NEW PAGE
FOLLOWERS



11
PRESS RELEASES

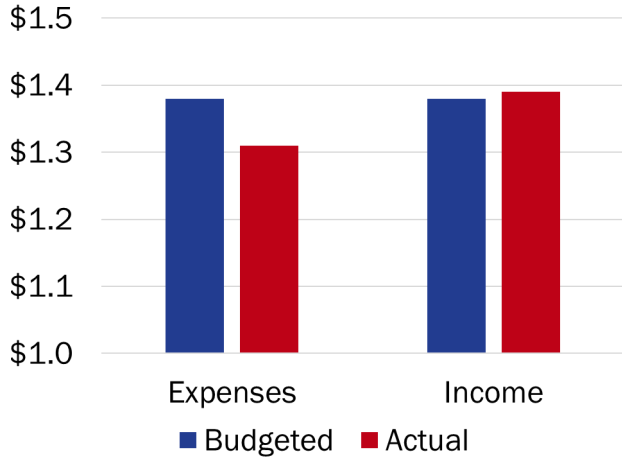
32%
E-NEWSLETTER
READ RATE



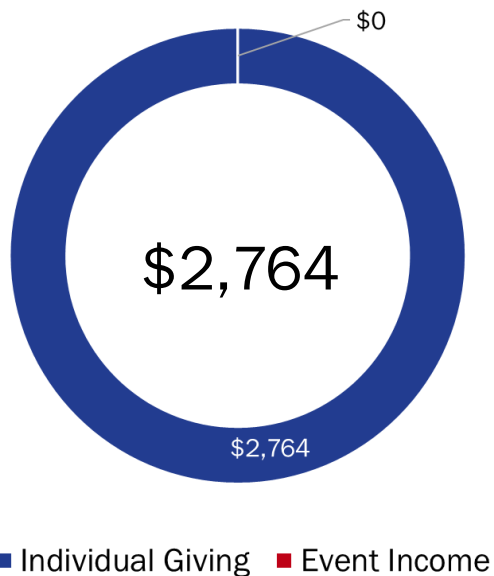
QUARTER 1 DASHBOARD - YTD

FINANCIAL UPDATE

Budget Snapshot
(in millions)



Dollars Raised



Note: "Dollars Raised" does not include unfulfilled pledges.

OUTCOMES REPORT



7
FORECLOSURES
PREVENTED

1
IMPROVED
SAFETY/HEALTH

20
EVICTIONS
PREVENTED

20
ESTATES
PLANNED



33
DEBT DISCHARGED
(BANKRUPTCY)

15
TAX RESOLUTIONS

25
PUBLIC BENEFITS
RESOLUTIONS



50
PROTECTION
ORDERS

40
CUSTODY
RESOLUTIONS

92
DIVORCES



3
IMMIGRATION
RESOLUTIONS

0
EDUCATION
RESOLUTIONS

10
CRIMINAL RECORD
RESOLUTIONS

CLIENT SPOTLIGHT

name:
Athena Gough

case type:
divorce (DV)

county:
Summit

outcome:
successful



"I was always looking over my shoulder. I was afraid to take the step to get a divorce because I didn't want to anger him. She treated me not just like a client, but I kind of felt like she was a friend. Something about getting the divorce and make it official just gave me different sense of confidence. Things have gotten a lot better. I've probably doubled my income."