

# QUARTER 1 DASHBOARD - YTD

## SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES



3,514

REQUESTS FOR ASSISTANCE



996

TOTAL CASES CLOSED



88%

POSITIVE CASE OUTCOMES



\$2.6 mil

ECONOMIC BENEFIT TO CLIENTS



249

VETERAN



378

SENIOR



830

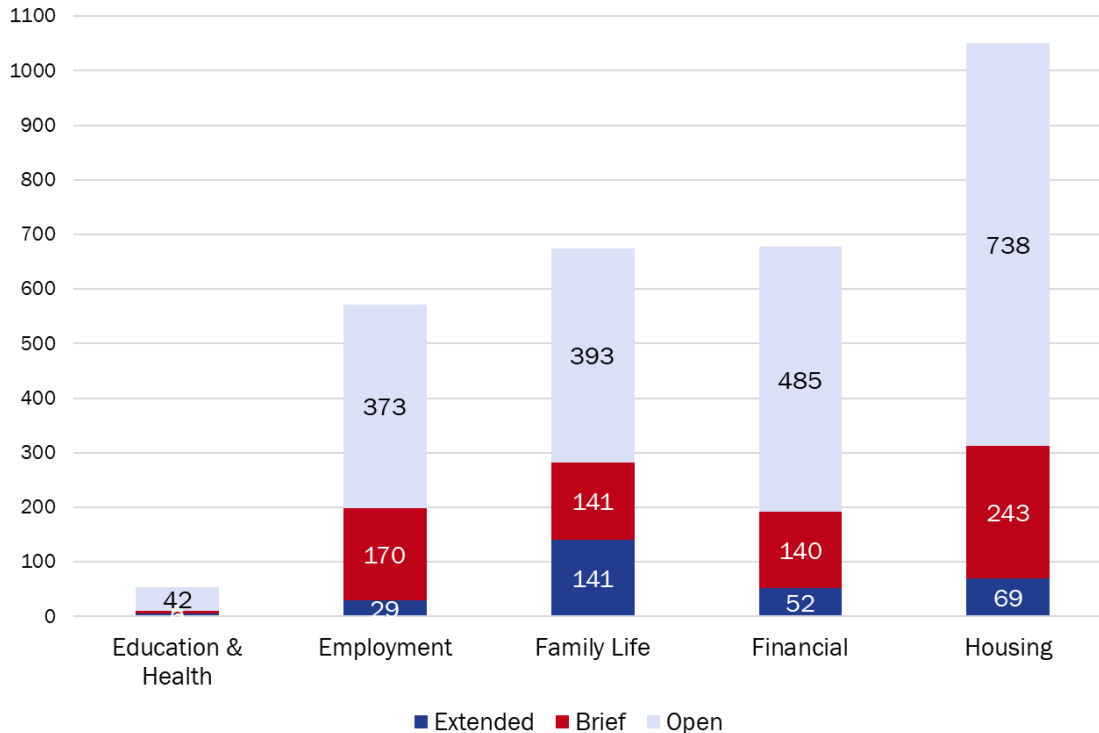
DV VICTIM



832

DISABLED

Case Totals



\*Other refers to cases from probate, drivers license, immigration, and other case categories

## PRO BONO WORK

167

volunteers  
WORKED ON  
CASES



42

NEW CASES  
PLACED



772

TOTAL CASES  
HANDLED



1,798

TOTAL PEOPLE  
HELPED

## OUTREACH



39 (+118\*)  
COMMUNITY  
EVENTS

169  
NEW PAGE  
LIKES



25  
MEDIA  
APPEARANCES

85  
NEW PAGE  
FOLLOWERS



14  
PRESS  
RELEASES

34%  
E-NEWSLETTER  
READ RATE

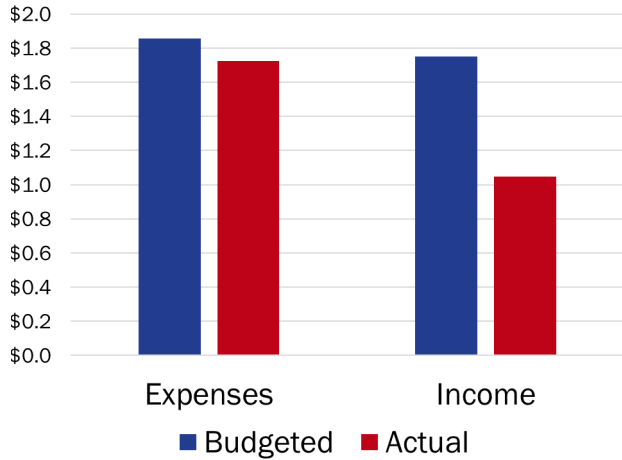


\*Denotes online event.

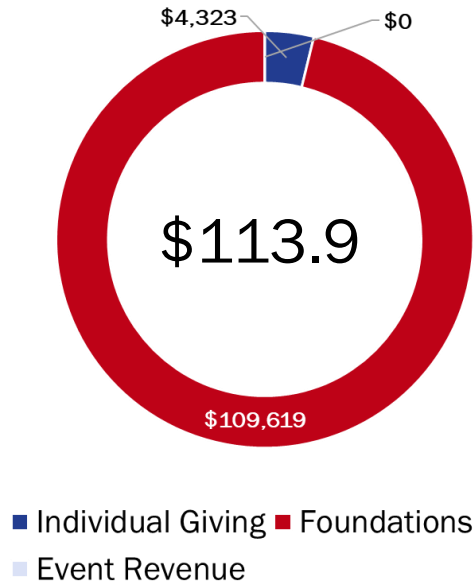
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FINANCIAL UPDATE

Budget Snapshot  
(in millions)



Dollars Raised



Note: "Dollars Raised" does not include unfulfilled pledges.

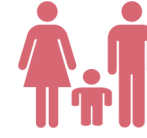
OUTCOMES REPORT



41  
HOMES SAVED



38  
FRESH STARTS  
THROUGH  
BANKRUPTCY



40  
PROTECTION  
ORDERS OBTAINED



2  
EDUCATION  
RESOLUTIONS



16  
CRIMINAL RECORD  
RESOLUTIONS

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

CLIENT SPOTLIGHT

name:  
Vincent

case type:  
eviction

county:  
Summit

outcome:  
positive



Vincent lost his job in HR when his employer took a hit at the start of the COVID-19 pandemic. For the first time in his life, he couldn't find a job and was struggling to pay his bills. By the time he was offered a new job, his landlord had served him with an eviction notice. Vincent reached out to Legal Aid. His attorney immediately got in touch with his landlord's attorney and worked with the Summit CARES program to help Vincent get caught up on his rent and the eviction dismissed.