

QUARTER 4 DASHBOARD - YTD

SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES



17,897

REQUESTS FOR ASSISTANCE



4,451

TOTAL CASES CLOSED



83%

POSITIVE CASE OUTCOMES



\$11.3 mil

ECONOMIC BENEFIT TO CLIENTS



668

VETERAN



1,164

SENIOR



1,771

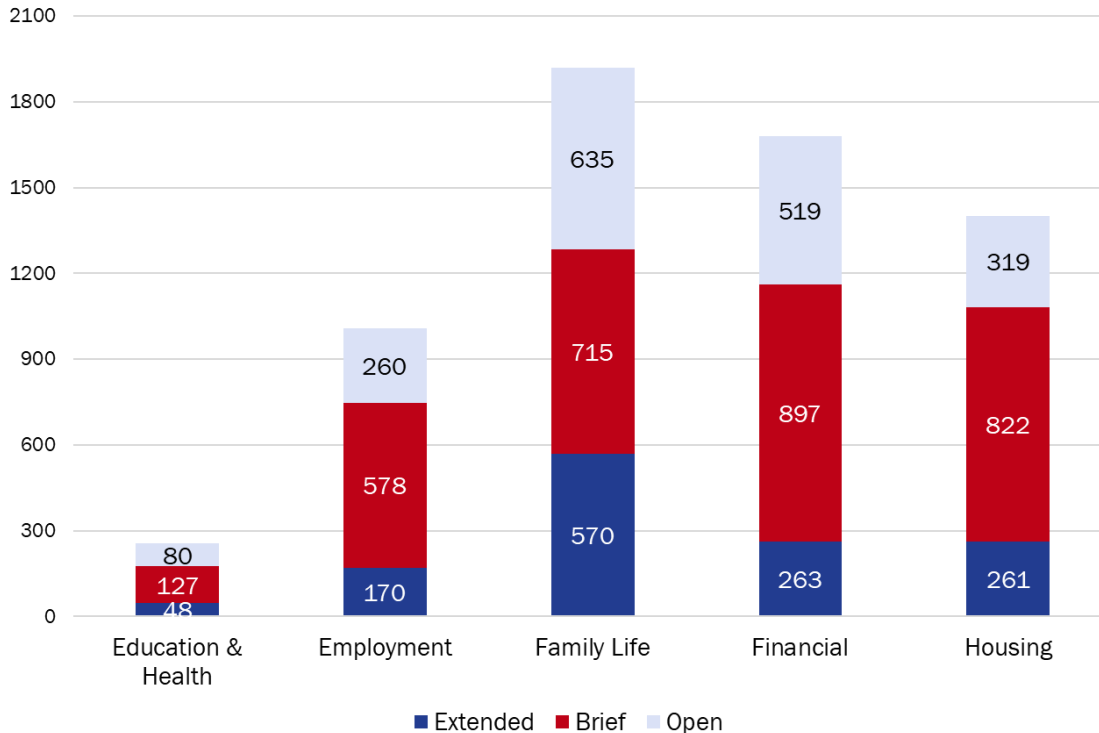
DV VICTIM



1,961

DISABLED

Case Totals



*Other refers to cases from probate, drivers license, immigration, and other case categories

PRO BONO WORK

228

volunteers
WORKED ON
CASES



821

NEW CASES
PLACED



1,565

TOTAL CASES
HANDLED



3,634

TOTAL PEOPLE
HELPED

OUTREACH



369
COMMUNITY
EVENTS

231
NEW PAGE
LIKES



139
MEDIA
APPEARANCES

115
NEW PAGE
FOLLOWERS



38
PRESS
RELEASES

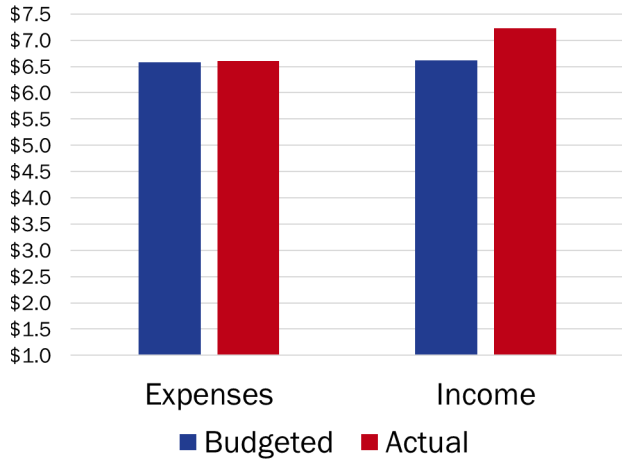
30%
E-NEWSLETTER
READ RATE



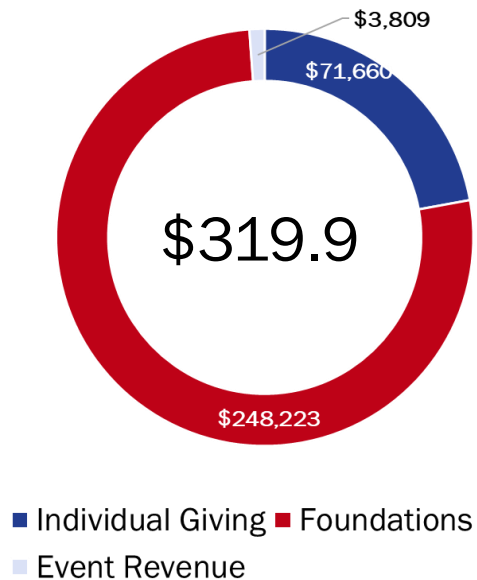
QUARTER 4 DASHBOARD - YTD

FINANCIAL UPDATE

Budget Snapshot
(in millions)



Dollars Raised



Note: "Dollars Raised" does not include unfulfilled pledges.

OUTCOMES REPORT



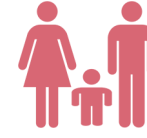
134

HOMES SAVED



147

FRESH STARTS
THROUGH
BANKRUPTCY



154

PROTECTION
ORDERS OBTAINED



21

EDUCATION
RESOLUTIONS



87

CRIMINAL RECORD
RESOLUTIONS

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

CLIENT SPOTLIGHT

name:
James Wallace

case type:
criminal record
sealing

county:
Stark

outcome:
successful



"You helped change my life for me and my kids. The life I was living before, I was sick of that lifestyle. It was time to grow up. I had kids, so I just knew it was time for a change, and I didn't know where to start."