

# QUARTER 4 DASHBOARD - YTD

## SERVICE DELIVERY CASE ACCEPTANCE & OUTCOMES



16,644  
REQUESTS FOR ASSISTANCE



4,462  
TOTAL CASES CLOSED



80%  
POSITIVE CASE OUTCOMES



\$13.5 mil  
ECONOMIC BENEFIT TO CLIENTS



519  
VETERAN



812  
SENIOR



1,215  
DV VICTIM



1,333  
DISABLED

## PRO BONO WORK

211

volunteers  
WORKED ON CASES



953  
NEW CASES PLACED



1,306  
TOTAL CASES HANDLED



3,114  
TOTAL PEOPLE HELPED

## OUTREACH



416  
COMMUNITY EVENTS

294  
NEW PAGE LIKES



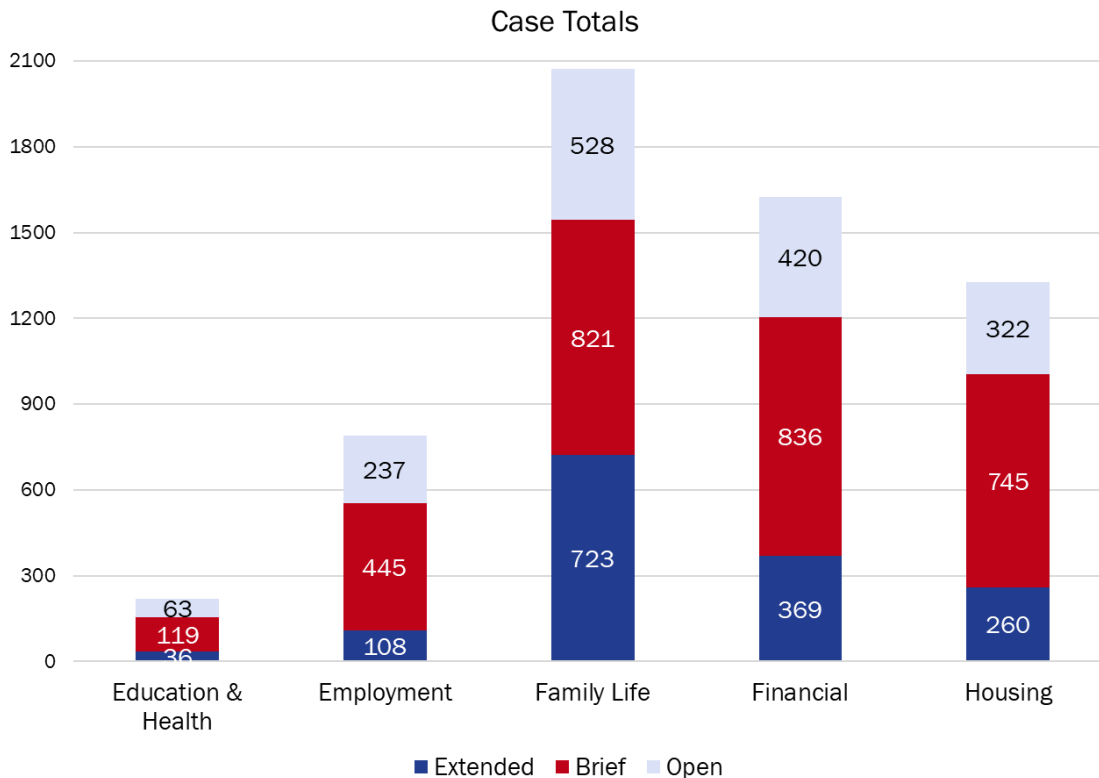
80  
MEDIA APPEARANCES

107  
NEW PAGE FOLLOWERS



54  
PRESS RELEASES

23%  
E-NEWSLETTER READ RATE

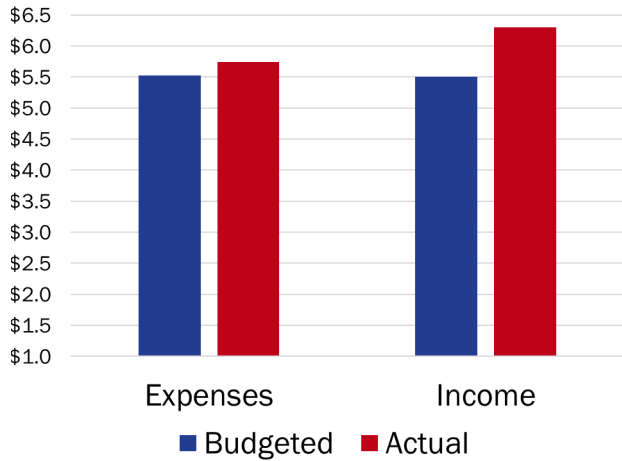


\*Other refers to cases from probate, drivers license, immigration, and other case categories

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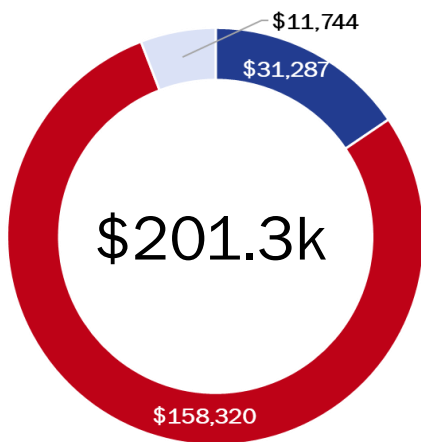
## FINANCIAL UPDATE

Budget Snapshot  
(in millions)



■ Budgeted ■ Actual

Dollars Raised



■ Individual Giving ■ Foundations  
■ Event Revenue

Note: "Dollars Raised" does not include unfulfilled pledges.

## OUTCOMES REPORT



149

HOMES SAVED



165

FRESH STARTS  
THROUGH  
BANKRUPTCY



275

PROTECTION  
ORDERS OBTAINED



17

EDUCATION  
RESOLUTIONS



47

CRIMINAL RECORD  
RESOLUTIONS

These outcomes reflect only a portion of Legal Aid's work. They are intended to provide a snapshot of the types of outcomes we see in each area of the law we practice.

Note: Legal Aid provides a variety of support to our clients, including counsel and advice or brief assistance. Due to the nature of this work, it's difficult to track outcomes from clients we only speak to once or twice. In other cases, we provide extended representation in court or other legal proceedings or negotiations outside the courtroom. The outcomes reported here are for those extended services cases.

## CLIENT SPOTLIGHT

name:  
Jim Welsh

case type:  
bankruptcy &  
foreclosure

county:  
Mahoning

outcome:  
successful



"Having stability in your life is priceless. It's like a great weight has been lifted off our shoulders."